

MEETING MINUTES

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| Project Name: IPRS | Doc. Version No: 1.0 | Status: Final |
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Meeting Name: IPRS Core Team Meeting
Facilitator: Cheryl McQueen, DMH
Scribe: Sara Parks
Date: 3/30/05
Time: 10 - 11 a.m.
Location: Waters Edge, Executive Conference Room

IPRS Core Team Attendees:

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| x Sharlene Bryant | Others: |
| x Cathy Bennett | x Tim Sullivan |
| x Cheryl McQueen | x Trenton Hardy |
| Deborah Merrill | x Sandy Flores |
| Gary Imes | X Sara Parks |
| Joyce Sims | x Mike Frost |
| x Paul Carr | X Shannon Johnson |
| Rick Debell | X Angela Floyd |
| Thelma Hayter | X Pamela Horrell |
| Jeffrey Poole | X Carlisa Stallings |

Attendees:

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|--------------------|----------------------|
| x Alamance-Caswell | x Onslow |
| x Albemarle | x OPC |
| x Catawba | x Pathways |
| x Centerpoint | x Pitt |
| x Crossroads | Riverstone |
| x Cumberland | x Roanoke-Chowan |
| x Durham | x Rockingham |
| x Eastpointe | x Sandhills/Randolph |
| x Edgecombe-Nash | x SE Center |
| x Foothills | SE Regional |
| x Guilford | Smoky Mountain |
| X Johnston | x Tideland |
| x Lee-Harnett | x VGFW |
| x Mecklenburg | x Wake |
| x Neuse | x Western Highlands |
| x New River | x Wilson-Greene |

Attendees:

Agenda:

Item No. Topics

1. **Division and EDS Review** Upcoming checkwrites: April 8,15, 22

Tim Sullivan: Update Medicaid issues

BugCentral Status

Key CSRs

Operations Support: File Maintenance, Security, and Help Desk

Area Programs joining this week:

2. **Area Programs**

Roll call

Please mute phones or refrain from excess activity to help with communications. Please state your name and which Area Program you are from when you ask a question or state a problem so that we can be sure we know who to follow up with on the issue.

Review March 24th checkwrite results.

Questions/comments about Upcoming checkwrites – April 8,15, 22
Agenda items

Status of Infrastructure Assessment/IP Address for IP audit. Horace Macon 919-816-3233.

Cut off for Non-HIPAA Complaint Transaction

IPRS Questions or Concerns –

DMA Direct Provider Enrollment Questions – Angela Floyd & Pamela Horrell

Tim Sullivan – MMIS Updates

Updates to Roll Call?

Any other area program questions/comments?

DMH and/or EDS concluding remarks.

Next Meeting: April 6, 2005

For assistance with IPRS claims, adjustments, R2Web, accessing application, etc., call the IPRS Help Desk – 1-800-688-6696, ext 53355, M-F, 8 a.m.-4:30 p.m., excluding holidays.

ADMINISTRATION NOTES (10 a.m. DIVISION AND EDS REVIEW)

| Item No. | Topics |
|-----------------|---|
| 1. | Upcoming Checkwrites April 8,15, 22 – no checkwrite this weekend. |
| 2. | Tim Sullivan & Shannon Johnson- Update Medicaid issues – Issue with EOB 1551 was corrected and went in last week as well as the TPL Override for H2012 & H2017. The effective date is the date it was implemented. We are still waiting on a response from Carol Robertson regarding EOB 79 denials. |
| 3. | Bug Central Status: 2 bugs; 1 in customer review and 1 in process |
| 4. | Key CSRs: We have a meeting following Core Team. |
| 5. | Operations Support – File Maintenance, Security – |

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)

| Item No. | Topics |
|-----------------|--|
| 1. | Roll Call (See page 1 for meeting AP participants) (Please mute phones or refrain from excess activity to help with communications.) |
| 2. | Please mute phones or refrain from excess activity to help with communications. Please state your name and which Area Program you are from when you ask a question or state a problem so that we can be sure we know who to follow up with on the issue. |
| 3. | Review March 24th checkwrite |
| 4. | Questions/Comments about upcoming checkwrites: April 8,15, 22 - no checkwrite this weekend. |

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)

Item
No.

Topics

5.

Agenda items

Status of Infrastructure Assessment/IP Address for IP audit. Horace Macon 919-816-3233. We still need OPC and Rockingham to complete this. No new updates.

Cutoff for Non-HIPAA Compliant Transactions – We have eight LME's who were impacted and your IPRS Coordinator should have received a memo from DMA regarding the 9/15/05 cut off date. You will need to submit 837 compliant transactions.

DMA Direct Provider Enrollment Questions – Angela Floyd and Pamela Horrell

IPRS Questions or Concerns –

Q: (Rockingham) – Is it true that therapeutic homes for children run by an individual have to sign up with a company (Easter Seals)? I had already signed them up as an individual and this is per a contract manager. We were also told that we would then pay Easter Seal and Easter Seal would pay the individual homes.

A: If you are referring to Crosswalk, sign up the individual home for an attending provider number. If not, please send me more information and any documentation you have regarding this issue. Send to IPRS Q & A.

Q: Jeanne (Onslow) – Who do I notify to close a target pop?

A: Jay Dixon @ jay.dixon@ncmail.net or Rick Debell @ rick.debell@ncmail.net.

Q: Tom (Western Highlands) – IPDR3811 – Credits that appear in the non-IPRS column, how do I obtain the details?

A: Call the budget office or email Jay Dixon.

Q: Beth (Pathways) – I am noticing denials for 8505 (insufficient budget) on RA's for clients who are Medicaid eligible. Why aren't these claims routing to Medicaid?

A: Send examples to IPRS Q & A.

Q: Lou (Tidelands) – Any answer on whether or not provisional licensed social workers and employees can bill for services?

A: Beth from Pathways and Dean both mentioned that they had memos with answers. However, the answers contradicted each other. They have been asked to forward memos to Angela Floyd @ angela.floyd@ncmail.net and she will send to Carol Robertson.

Q: Jeanne (Onslow) – What was the cut off for direct enrolled providers?

A: February 1, 2005.

Tim Sullivan & Shannon Johnson – MMIS Updates -- The issue with EOB 1551 was corrected and went in last week as well as the TPL overrides for H2012 & H2017. The effective date is the date it was implemented. We are still waiting on a response from Carol Robertson regarding EOB 79 denials.

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)**Item
No.****Topics****Medicaid Questions or Concerns**

Q: Tom (Western Highland) – Any updates on H0040?

A: Tim will check with Carol Robertson

Q: Amy (VGFW) – Any updates on EOB 79?

A: Shannon is still waiting for a response from DMA.

Q: Libby (EP) – Tim did you receive the 325 denial code I sent to you about two weeks ago? I spoke to Christie about this as well.

A: Tim will check his emails and if he can't find it, he will have Libby resend it.

Q: Lynn (Rockingham) – Do you know anything about the 1548 denial code for February 2005 services for children?

A: Fax examples to Shannon Johnson @ 919-851-4014.

6. **Updates to Roll Call?**

7. **Any other area program questions/comments:**

8. **DMH and/or EDS Concluding Remarks:**

Action Items

| Item No. | Open Date | Description | Assigned To | Comments | Status | Target Date |
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Issue Items

| Item No. | Open Date | Description | Assigned To | Comments | Status | Target Date |
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